

GRAND RAPIDS, MI THURSDAY, SEPTEMBER 21, 2017



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8:00 a.m. – 4:00 p.m.	Registration Open
9:00 a.m. –10:00 a.m.	Catching Up with CourtView and eServices Join us for an overview of our CourtView and eServices Suite including an exclusive look at upcoming updates!
10:15 a.m. – 11:15 a.m.	Managing Your Security Learn the in's and out's of user security in CourtView and eServices.
11:30 a.m. –12:30 p.m.	Workflow Works! Do you struggle with moving digital data and documents through their business processes? Learn how to leverage the best workflow tools in your CMS.
12:30 p.m 2:00 p.m.	Lunch (Provided), Networking, and Judicial Tools Demo
2:00 p.m. – 3:00 p.m.	Managing Your Finances How does your CMS organize and categorize the bank accounts, daily deposits and ledger balances? Join us in this class to explore the backbone of financial processing.
3:15 p.m. – 4:15 p.m.	Enhancing Your CMS Enriching your daily processes one release at a time. Learn how the product evolves through our active product management process. Have you submitted or voted on the product ideas from your fellow users? Did you know that an equivant Product Review Board reviews every product improvement that is in a release? Spend an hour with our product managers discussing how you can participate in enhancing your CMS.
4:15 p.m. –5:00 p.m.	One-on-One Questions and Demos