AGENDA

DAYTON, OH
TUESDAY, SEPTEMBER 19, 2017

	TRACK 1 - SYSTEM ADMINISTRATION	TRACK 2 - CLERK OF COURTS & COURT ADMINISTRATION
8:00 a.m. – 4:00 p.m.	Registration Open	
9:00 a.m. –10:00 a.m.	**Catching Up with CourtView2** Join us for what's new with CourtView2 and learn our top tips for getting the most out of your case management system.	**Keeping Up with Events** We are always improving one of our most used functions! Join us for our best practices in event scheduling.
10:15 a.m. – 11:15 a.m.	**Exploring the Latest with CourtView3** Wondering what's new in CourtView3 over the past year? We'll cover all the highlights and share important tips for our must use functions.	**Balance and Reconcile** Learn how to review and reconcile credit cards using the Integrated Credit Card and the ePayment Compare tools.
11:30 a.m. –12:30 p.m.	**eServices Suite** The Essentials: Join us for an overview of our eServices Suite including an exclusive look at our newest eFiling and eMarriage updates!	**Workflow Works!** Do you struggle with moving digital data and documents through their business processes? Learn how to leverage the best workflow tools in your CMS.
12:30 p.m. - 2:00 p.m.	Lunch (Provided), Networking, and Judicial Tools Demo	
2:00 p.m. –3:00 p.m.	**Managing Your Security** Learn the in's and out's of user security in CourtView and eServices.	**Managing Your Finances** How does your CMS organize and categorize the bank accounts, daily deposits and ledger balances? Join us in this class to explore the backbone of financial processing.
3:15 p.m. –4:15 p.m.	Enhancing Your CMS Enriching your daily processes one release at a time. Learn how the product evolves through our active product management process. Have you submitted or voted on the product ideas from your fellow users? Did you know that an equivant Product Review Board reviews every product improvement that is in a release? Spend an hour with our product managers discussing how you can participate in enhancing your CMS.	
4:15 p.m. –5:00 p.m	One-on-One Questions and Demos	